

Karen Kusler

Kusler Consulting—Streamlining Higher Education/Collaborator with NSU

Karen owns Kusler Consulting- Streamlining Higher Education. She has over 35 years of experience with higher education and worked at OSU, UCO, and a Texas community college. She is currently consulting with NSU on process improvement, as well as institutions in California and Washington. Until 2011 she was the Director of Process Improvement at UCO. Training is a major component of her consulting. She has a BS in Family Relations and MBA from OSU, as well as certified as a Lean Manager and Six Sigma Green Belt.

Session Topic: Innovation Change in Higher Education—Strategies to Address Barriers

Higher education has to adapt to changes pushed on them by external entities. Automation improves efficiency and communication flow, yet is challenging. Session illustrates methods and tools suitable for the higher education environment. Options to address barriers to change also discussed.